

Business Disability Forum - Information Sheet

The Council is a member of the Business Disability Forum (BDF) that provides a number of services that can be accessed by Council staff, these include:

Advice

BDF provides organisations with advice on a wide range of topics and issues and in a variety of media. The disability consultants and the support they provide are at the heart of what is offered to members.

BDF also run an advice service and regular legal and Disabled Employee Network telephone surgeries. There is an extensive library of authoritative publications and toolkits available that cover most aspects of business and disability.

Advice Service

Members and Partners receive access to a free and confidential advice service. The BDF team of expert disability consultants is proud of the prompt and professional service they provide. They are available during normal working hours and will aim to respond within 24 hours or as quickly as possible in more complicated cases.

In addition to dealing with queries the service will review Members' and Partners' specific policies. This service is limited to two hours per policy and is by appointment only.

The advice service can be reached by telephone, email, fax or textphone;

Tel; 020 7403 3020

Email: advice@businessdisabilityforum.org.uk

Fax: 020 7403 0404

Textphone: 020 7403 0040

Telephone Surgeries

Legal

Bela Gor, expert in disability law and BDF's Legal Director runs free monthly in-house telephone surgeries. The surgeries are for members with questions on topical legal issues.

The surgeries are aimed at lawyers, HR and Diversity managers and employee representatives. Surgeries are limited to 20 minute slots and must be booked in advance by emailing events@businessdisabilityforum.org.uk or by telephoning 020 7403 3020.

Disabled Employee Networks

[Kate Nash OBE](#), a BDF Associate, hosts a telephone surgery for Disabled Employee Network managers on the last Monday of every month. This advice is free for partners.

Surgery slots can be up to one hour long but must be booked in advance by emailing events@businessdisabilityforum.org.uk or by telephoning 020 7403 3020.

Consultancy

BDF has over 20 years of knowledge and experience of working with business to deliver change. Building on this expertise, they have created a unique consultancy service that enables organisations to work towards being disability-smart in a way that is specifically tailored to meet their needs.

You can find out more about the consultancy and the team of senior consultants.

To discuss disability consultancy needs and what BDF can offer please contact them on:

Telephone: 020 7403 3020

Email: consultancy@businessdisabilityforum.org.uk

Publications

The BDF library is a unique source of accurate, authoritative and up-to-date information on business and disability. The briefings, toolkits and line manager guides cover every aspect of bringing organisations and disabled people together from recruitment and retention to reasonable adjustments and Disabled Employee Networks. They provide practical advice to help organisations recruit and retain disabled people and serve disabled customers.

You can access the following BDF publications in the Quick Links section under Guidelines and Toolkits:

- Attendance Management & Disability
- Non Visible Disabilities - Line Manager Guide
- Performance Management - Line Manager Guide
- Reasonable Adjustments - Line Manager Guide

Further Information

Is available on the BDF website: <http://businessdisabilityforum.org.uk>

Or from the Council's Equality & Diversity team:

Telephone: 01443 424075

Email: equality@rctcbc.gov.uk