







Site and Building Managers' Guide to Health and Safety in

Leisure Centres

Mae'r ddogfen yma ar gael yn y Gymraeg This document is available in Welsh

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Contents	Page
Introduction	1
Legal duties	2
Asbestos	3
Boiler Rooms	4
Communication	5
Control of Contractors	5
Control of Substances Hazardous to Health (COSHH)	6
Driving on Council Business	7
Electricity	8
Fire Safety	9
First Aid	10
General Working Environment	11
Incidents/Accidents	13
Legionella	14
Moving and Handling	15
Passenger Lifts and Lifting Equipment	16
Play Equipment	17
Reception Areas	18
Rest Centres	19
Site Security	19
Slips, Trips and Falls	20
Smoking	21
Traffic Management	22
Training	23
Violence and Aggression	24
Visitors	25
Water Temperatures and Hot Surfaces	25
Work Equipment	27
Work at Height	27
Young Workers	28
References	29
Self-Audit/Inspection Checklists	31

Introduction

In this document, 'site manager' refers to the manager responsible for the day-to-day running of any particular leisure centre operated by RCT Council.

This general guide has been developed to assist site managers understand and fulfil their duties under health and safety legislation. It draws attention to the main hazards found in leisure centres, and provides information and guidance to safeguard employees and other persons who may visit the centre, e.g. members of the public, contractors, etc.

This guide can be used by site managers as a continual reference guide and by employees to increase their awareness and understanding of health and safety within the centre.

This is a general guide aimed at all leisure centres within the Council. It is for each site manager to determine which aspects are relevant. It is not possible to cover all aspects for each individual centre, and site managers should therefore be aware there may be additional hazards/issues at their particular centre.

In particular, although some of the Council's leisure centres incorporate swimming pools, since health and safety issues in swimming pools are of a more specialised nature, these are not covered within this general guide. Instead site managers should refer to the Health and Safety Executive's publication HSG179 – Health and safety in swimming pools, and associated British Standards and industry specific guidance.

It is the responsibility of the relevant group director to appoint site managers, and deputies if necessary. The group director should contact Corporate Estates Asset Management Team, who will coordinate and maintain an up to date database of site managers. Site managers must be provided with relevant information, instruction and training regarding their role and responsibilities.

Self-Audit/Inspection Checklists are provided at the end of the guide and should be used by the site manager to direct their attention to areas that require regular examination.

Legal Duties

As an employer, the Council has duties under the Health and Safety at Work etc. Act 1974 (the Act) to ensure, so far as is reasonably practicable, the health, safety and welfare at work of all their employees, and others who might be affected by its undertaking, e.g. members of the public visiting the leisure centre to use the facilities. This includes the provision and maintenance of:

- a safe and healthy place of work and working environment;
- safe plant, equipment and working systems;
- safe handling, transport and storage of materials and substances;
- information, instruction, training and supervision to enable employees to recognise and minimise hazards; and,
- adequate welfare facilities.

Employees of the Council also have duties under the Act, the most important of which are to take care of their own health and safety and that of others who might be affected by their work activities, and to cooperate with their employer in all matters of health and safety.

In order to assist in the process of managing health and safety, the Council has developed Health and Safety Policies covering a host of specific topics. The policies can be viewed and downloaded from *Inform* and the *RCT Source*. The site manager must bring these policies to the attention of all employees.

The Management of Health and Safety at Work Regulations apply to all work activities and require employers to manage health and safety. Together with the associated Approved Code of Practice, the Regulations make some of the general duties of the Act more specific, such as the requirement to undertake suitable and sufficient risk assessments, and to ensure staff are provided with adequate information, training, instruction and supervision.

The following pages provide information and guidance concerning the management of the main health and safety hazards likely to be encountered in a leisure centre environment. Reference should also be made to appropriate industry specific guidance.

Further advice and guidance can be found by contacting the Corporate Health and Safety Team based at Ty Elai, Williamstown and/or Corporate Estates/Maintenance based at Ty Trevithick, Abercynon.

Asbestos

Asbestos is a naturally occurring fibrous material that was a popular building material from the 1950s until a partial ban in 1985, of blue (crocidolite) and brown (amosite) asbestos, and a total ban in 1999, which included white (chrysotile) asbestos. Its use was banned because if asbestos fibres are released into the air and breathed in, it can lead to asbestos-related illnesses, such as cancers of the lungs and chest lining.

It was used as an insulator (to keep in heat and keep out cold), had good fire protection properties and protected against corrosion. Asbestos can be found in many products that were used in buildings, including ceiling tiles, pipe insulation, boilers and sprayed coatings, and because asbestos was often mixed with another material, it is hard to know if you are working with it or not. Some leisure centres may have asbestos containing materials (ACMs) in some areas of the building but, generally speaking, if the building was built from the year 2000 onwards, then this is unlikely.

The Council has a legal duty to control and manage the presence of asbestos in all properties under its control. To this end, Corporate Maintenance have undertaken surveys of Council premises and have developed a framework for managing ACMs that includes:

- the identification of ACMs in the building;
- the assessment of the condition of the ACMs;
- either removal, or management in situ, which would include the development of an Asbestos Management Plan;
- providing information to employees and contractors;
- training for employees where required; and,
- appropriate record keeping.

The site manager will follow the Asbestos Management Plan provided by Corporate Maintenance and will:

- ensure they are aware of the emergency arrangements;
- keep the Asbestos Management Plan readily available and use it to manage and control any ACMs that may be present in the building;
- inform anyone who may work in the vicinity of the ACMs of their presence (e.g. maintenance staff);
- report any ACMs that might or have become damaged to Corporate Maintenance for immediate action; and,
- contact Corporate Maintenance when any building works are planned, including refurbishments or demolition, running computer cables, electrical cables, plumbing, etc.

If your premises has not received an asbestos survey, or as the site manager you have not received training/instruction regarding your responsibilities, please contact Corporate Maintenance.

The Health and Safety Executive (HSE) investigated a complaint from a maintenance worker after he discovered that the plant room of the council-run leisure centre where he had worked for many years contained asbestos. The investigation found that a survey five years previously had identified asbestos containing materials (ACMs), but that the information was not acted upon and no-one who worked in the plant room was made aware. Consequently, any work that was liable to disturb the asbestos was carried out without the necessary precautions required by law to protect people from exposure to asbestos fibres. As a result, the Council was prosecuted by the HSE and found guilty of six offences under the Control of Asbestos at Work Regulations 2002.

Additional Information/Guidance

- Council Policy HS24 Control and Management of Asbestos
- The Site Asbestos Management Plan (contact Corporate Maintenance for a copy)
- Asbestos HSE Guidance

Boiler Rooms

A boiler is capable of exploding if safety controls fail, and blocked flues can cause flue gas to leak into surrounding areas causing damage and risks to life and health through carbon monoxide poisoning, etc.

Site managers are required to:

- in liaison with Corporate Maintenance, ensure that boiler systems are maintained and inspected on a regular basis (heating systems must be serviced);
- ensure that boiler rooms are free from combustible materials such as wood, paper and document storage, flammable substances;
- ensure boiler rooms are kept locked shut and signposted to that affect, when not in use; and,
- ensure wood pellet stores (where applicable) are only accessed by competent/trained personnel (this will usually be specialist contractors or engineers) and subject to a permit to work system.

Additional Information/Guidance

Contact Corporate Maintenance

Communication

It is the site manager's responsibility to ensure that there are clear and effective channels of communication throughout the leisure centre for information and guidance relating to its health and safety management.

This can be achieved by holding regular meetings with employees to discuss site-based issues, circulating written information to ensure they are kept appraised and ensuring safety signage is appropriate and adequate. Notice and information boards should be kept up to date.

The site manager must ensure that the HSE's health and safety law poster is completed appropriately and displayed where employees can easily read it. The poster includes basic health and safety information and lets people know who is responsible for health and safety at the centre.

Current legislation requires the employer to consult with employees on health and safety matters. Consultation involves not only giving employees information, but also listening to and taking account of what they say, particularly when they report problems, and before making any health and safety decisions. The Council's Employee Suggestion Scheme and Hazard Reporting Scheme can assist in this process.

Where building or maintenance issues arise, the site manager must inform Corporate Maintenance. Communication and/or co-ordination with Corporate Maintenance should ideally be done via an identified 'single point of contact' for the centre. It is the responsibility of the site manager to inform Corporate Estates Asset Management Team immediately of any changes to contact details in respect of this person, since this team keeps a register of site contact details.

Additional Information/Guidance

- The Council's Employee Suggestion Scheme ESS1
- The Council's Hazard Reporting Scheme HRS1

Control of Contractors

The control of contractors within a leisure centre is very important. Contractors in this environment may be involved in long-term major refurbishment work, or everyday maintenance such as servicing of the heating system, repairing damaged guttering, maintaining the emergency lighting system, etc.

The site manager should always liaise with Corporate Maintenance and also follow the Council's Policy HS23 - Managing Contractors, for the planning, selection, appointment and monitoring of anyone undertaking works. This includes:

- having clearly identified personnel who are points of contact for contractors and visiting workers;
- having all significant and unusual hazards and risks at the centre clearly identified; and,
- exchanging information on hazards and risks.

The site manager will ensure effective communication is established and maintained through:

- regular workplace meetings with contractors;
- providing contractors with copies of appropriate hazard registers, such as the asbestos register;
- informing employees and visitors about hazards at the centre;
- having effective signing in and out procedures for contractors;
- informing contractors of emergency site procedures e.g. fire evacuation plan;
- sharing findings of risk assessments with contractors;
- asking contractors about the hazards and risks which they are bringing to the site (e.g. creating noise, dust, fumes);
- informing employees, customers and visitors about any possible interference with normal working practices (e.g. re-routing of emergency escape routes); and
- · monitoring the work against agreed methods.

Should the occasion arise that a contractor has to work poolside at a time when the pool is filled, then a qualified lifeguard must be on duty for the whole time the work is being carried out.

Any issues or unsafe practice concerning the work of contractors must be reported to Corporate Maintenance.

Additional Information/Guidance

- Council Policy HS23 Managing Contractors
- HSE INDG368 Using contractors A brief guide

Control of Substances Hazardous to Health (COSHH)

The Control of Substances Hazardous to Health Regulations (COSHH) require employers to prevent or control exposure to hazardous substances. This would include substances listed as very toxic, toxic, harmful, corrosive, irritant, and microorganisms. Hazardous substances can be in the form of a solid, liquid, gas, vapour or microorganisms, and can endanger life by being inhaled, ingested, or absorbed/injected through the skin or mucous membranes.

In leisure centres these substances could include general cleaning materials, disinfectants and pool-dosing chemicals. COSHH assessments must be undertaken to assess the risks to health faced by employees and centre users from these substances, and up to date health and safety data sheets should be available for all substances in use. The undertaking of COSHH Assessments and the development of appropriate control measures is the responsibility of the site manager.

Employees should be provided with suitable information, instruction and training in respect of the safe storage and use of products, first aid arrangements, how to deal with spillages and any requirements for the use of appropriate personal protective equipment (PPE).

All substances must be stored in their original containers and in accordance with manufacturers' requirements, and kept secured and out of reach of vulnerable persons and visitors.

Additional Information/Guidance

- Council Policy HS3 Control of Substances Hazardous to Health
- COSHH HSE Guidance

Driving on Council Business

Health and Safety law applies to all vehicles driven for work purposes, whether those vehicles are Council or privately owned, leased or hired.

Fleet services are responsible for ensuring that all Council owned, leased and hired vehicles used for Council business conform to law and are safe and properly maintained.

However, site managers are required to ensure, for example, that:

- vehicles owned, leased and hired by employees that are used for work purposes have current MOT certificates, that employees have valid driving licences and insurance, and that relevant details are entered into the Envoy Expenses System;
- driving activities are risk assessed and any necessary control measures implemented;
- employees are made aware of their responsibilities when driving on Council business; and,
- employees are made aware of relevant Council policies and guidance.

Additional Information/Guidance

- Council Policy Driving on Council Business Council Owned, Leased and Hired Vehicles (Managing Work-Related Road Safety)
- Council Document Driving on Council Business Using Vehicles that are not Council Owned, Leased or Hired
- Council Policy HS17 Alcohol and Substance Misuse
- Council Policy HS18 Smoking in the Workplace

Electricity

Electricity can kill. It can also cause shocks and burns and can start fires. The Electricity at Work Regulations cover the use of electricity in leisure centres. These regulations require employers to maintain electrical systems and electrical equipment within their control.

Electrical systems include the lighting and power circuits, and portable electrical equipment such as vacuum cleaners, floor buffers, power tools, etc. All work carried out on electrical circuits and equipment such as installation work, inspection, testing and maintenance, must be carried out by a competent person. Fixed electrical installations must be inspected and tested at regular intervals.

All portable electrical equipment should be subject to periodic portable appliance testing (PAT). The frequency of the testing varies according to the appliance and its usage, although it is generally undertaken on an annual basis for office type equipment such as printers, computers, etc. You will find stickers or labels on the equipment indicating when it was last inspected and the date when the next inspection is due.

Employees using portable equipment must visually check it prior to use, and report any damage or defects. For example, broken plugs, frayed flex, discoloured or overheated cables. Defective or unsuitable equipment should be immediately withdrawn from service and labelled as not to be used until it is either repaired or destroyed.

Portable electric equipment should not normally be used in wet areas, so where it is necessary to use it at or near the poolside it must be selected and used carefully to reduce the electrical risks. The use of air-powered or battery-operated tools, or those designed to withstand immersion in water, should be considered.

Corporate Maintenance have contracts in place for the maintenance of both fixed and portable electrical equipment. If you are unclear as to when the fixed electrical systems or portable equipment was last checked, you should contact Corporate Maintenance.

Residual Current Devices must be used where required.

Employees must not bring their own electrical equipment into leisure centres.

Electrical switch-rooms must be kept free from combustible materials and never used as storage areas.

Additional Information/Guidance

- Council Policy HS10 Electricity at Work
- Electrical safety at work HSE Guidance
- Contact Corporate Maintenance

Fire Safety

The Regulatory Reform (Fire Safety) Order places a duty on the 'responsible person' to ensure that a Fire Safety Risk Assessment (FSRA) is completed and regularly updated. The Council has appointed a consultant contractor who will undertake the assessments and provide a report highlighting any actions required. The site manager is responsible for updating the FSRA as and when actions are completed.

The site manager is responsible for overall management of the day-to-day fire precautions at the centre and will ensure that systems and arrangements are developed to:

- identify any significant findings from the FSRA and implement any actions required;
- check escape routes to ensure they can be used and are not obstructed;
- check the emergency exit devices on doors to ensure they work correctly;
- test fire alarm systems and, where installed, sprinkler systems, i.e. weekly in-house tests:
- in-house tests/inspections of emergency lighting systems, fire extinguishers, hose reels and fire blankets, etc.;
- · record the training of relevant people;
- ensure a coordinated centre-based emergency evacuation plan is developed;
- where necessary, ensure personal emergency evacuation plans (PEEPS) are developed for disabled persons, both staff and visitors; and,
- maintain the fire log book.

The site manager must also:

- update the FSRA as required, i.e. the on-line RAMIS system;
- liaise with Corporate Maintenance on building and maintenance issues; and,
- undertake an annual review of the FSRA.

The current fire related maintenance contracts in place and managed through Corporate Maintenance include:

- firefighting equipment, e.g. extinguishers 1 service per year;
- fire detection and alarm systems, e.g. smoke/heat detectors, alarm repeater 4 visits per year;
- sprinkler systems 4 visits per year;
- emergency lighting 4 visits per year;
- · gas heating systems annual service; and,
- gas safety check annual.

The site manager must ensure that the maintenance is undertaken in line with the above contracts. Any discrepancies or uncertainties must be reported to Corporate Maintenance.

Additional Information/Guidance

- Council Policy HS20 Fire Safety
- Council Document Guidance for Writing Personal Emergency Evacuation Plans (PEEPs)
- Fire Safety Risk Assessment Guide Small and Medium Places of Assembly HM Government
- Fire Safety Risk Assessment Guide Means of Escape for Disabled People HM Government
- Fire Log Book South Wales Fire and Rescue Service (copy available from the Corporate Health and Safety Team)

First-Aid

Under the Health and Safety (First-Aid) Regulations 'employers have a legal duty to make arrangements to ensure their employees receive immediate attention if they are injured or taken ill at work. It doesn't matter whether the injury or illness is caused by the work they do. What is important is that they receive immediate attention and that an ambulance is called in serious cases.'

The extent of first-aid provision will depend on a number of factors, such as the types of hazards present, the number of employees, the history of accidents, the proximity of medical services, etc. This can be determined by carrying out a first-aid needs risk assessment and, when assessing first aid needs, the site manager must also take into account the likely number of members of the public using the centre. The HSE's publication L74 provides guidance on the regulations to help employers meet their obligations.

The site manager must ensure that the required numbers of suitably trained first-aid personnel are available at all necessary times.

The site manager must ensure that sufficient and adequately stocked first-aid boxes are provided and maintained by authorised personnel. The location of the first-aid boxes and the name(s) of the person(s) responsible for their upkeep must be clearly displayed throughout the centre on suitable notices.

Records should be kept by the first-aid personnel of all treatment administered, and should include the name of the injured person, date, time and circumstances of the accident, and details of the injury sustained (see Appendix F of Council Policy HS9 - First Aid at Work).

Where appropriate, the Council's Incident/Accident and Injury Record form HS5(A) must be completed and forwarded to the Corporate Health and Safety Team in accordance with the Council's Accident Reporting Arrangement Guidelines (see also the section on Incidents/Accidents, following).

Additional Information/Guidance

- Council Policy HS9 First Aid at Work
- Council Document Accident Reporting Arrangement Guidelines
- First Aid at Work HSE Guidance

General Working Environment

The Workplace (Health, Safety and Welfare) Regulations cover a wide range of basic health, safety and welfare standards. These regulations are intended to ensure a healthy and safe working environment, and that adequate welfare facilities are provided for all people at work, including people with disabilities. The Regulations cover such factors as:

- **Health** ventilation, temperature, lighting, cleanliness, waste materials, room dimensions and space, workstations and seating;
- Safety maintenance, floors and traffic routes, doors, gates, walls and windows;
- **Welfare** sanitary conveniences, washing facilities, drinking water, accommodation for clothing, changing facilities, facilities to rest and eat meals.

Factors covered by the Regulations that commonly need to be addressed include:

- floors and stairs;
- doors and windows;
- temperature, space, lighting and ventilation; and,
- toilet, washing, changing and rest facilities.

Floors and Stairs

Many accidents are a result of slips, trips and falls, so it is important that, where possible, floor surfaces are non-slip and kept free from obstructions, and holes and defects in floor coverings are repaired promptly, particularly those on staircases.

Stairs should be maintained in a safe condition, well lit and kept free of obstructions.

Doors and Gates

Each year a number of finger trapping incidents are reported to the Corporate Health and Safety Team, the majority of which involve young and/or vulnerable people. Finger trapping incidents can result in serious injury and, as such, a finger trapping risk assessment must be undertaken for all doors and gates and necessary measures implemented to control the risks to such people (guidance is available in the Council's document Managing the Risks from Finger Trapping in Doors and Gates).

Glass doors, including patio doors and French windows, must be fitted with toughened or safety glass or covered with a protective film that prevents glass from shattering. They must have a conspicuous mark or feature sufficiently obvious that people will be unlikely to collide with them.

Windows and Balconies

Windows that are above ground level, accessible to people, particularly vulnerable service users, can be opened and are large enough to allow people to fall out, should be assessed and, where necessary, fitted with restrictors, e.g. if the openings are less than 800mm above the inside floor level. Similar for any windows that give access to balconies.

Window restrictors should also be fitted to windows at ground floor level that open outwards over pathways to prevent collision with the windows.

Window restrictors must be checked on a regular basis.

Temperature, Space, Lighting and Ventilation

The temperature within the centre needs to be suitable to ensure all occupants are comfortable. The site manager must ensure that lighting and ventilation are suitable and adequate for the activities undertaken, and that employees have sufficient space to work comfortably and safely, particularly when undertaking moving and handling tasks.

Toilet, Washing, Changing and Rest Facilities

Accommodation should be provided for any employee's own clothing that is not worn during working hours, and for any special work clothing that is not taken home.

Appropriate changing and toilet facilities should also be provided for employees, including facilities for washing.

Suitable facilities must be provided for pregnant workers or nursing mothers to rest.

Outdoor Health and Safety

Steps and paths in the outdoor areas should be kept in good condition and free from obstructions that could lead to tripping hazards. Steps should have a suitable handrail, and paths that are used in the hours of darkness should be provided with lighting.

Safe systems of work must also be developed for clearing snow and gritting activities, and suitable personal protective equipment made available. Prior to the onset of winter, the site manager should carry out a pre-winter inspection of pipes, guttering, traffic routes, etc., to identify possible hazardous areas and prioritise routes for gritting.

Additional Information/Guidance

- Council Policy HS12 Workplace Health, Safety and Welfare
- Council Policy HS2 Use of Personal Protective Equipment (PPE)
- Council Document Managing the Risks from Finger Trapping in Doors and Gates
- Council Document Snow and Ice Management A Guide for Site Managers and Head Teachers
- HSE L24 Workplace Health, Safety and Welfare Approved Code of Practice and guidance

Incidents/Accidents

It is the responsibility of all employees to report incidents and accidents that occur on Council premises or which arise from work carried out on behalf of the Council. Incidents and accidents must be reported to the Corporate Health and Safety Team using the Council's Incident/Accident Investigation and Injury Record form HS5(A) in accordance with the Council's Accident Reporting Arrangement Guidelines.

Certain incidents/accidents are also reportable to the Health and Safety Executive (HSE) under the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR).

The following are reportable if they arise 'out of or in connection with work':

- accidents that result in the fatal injury of an employee or member of the public;
- accidents that result in an employee suffering a specified injury (fracture, dislocation etc.);
- accidents that result in an employee being absent from work or unable to do their normal duties for more than seven days;
- accidents that result in a member of the public suffering an injury and being taken to hospital for treatment directly from the scene of the accident;
- an employee diagnosed with one of the specified work-related diseases; or,
- one of the specified **dangerous occurrences** these do not necessarily result in injury but have the potential to do significant harm.

Reporting Arrangements

In the event that a work-related accident occurs on the site, whether it involves an employee, visitor, member of the public or contractor, the site manager must notify the Corporate Health and Safety Team in line with the timescales set out in the Accident Reporting Arrangement Guidelines.

The site manager must investigate each incident/accident in order that hazardous areas and trends can be identified and any repairs or remedial work can be organised.

Where it is necessary to report an incident/accident to the HSE under RIDDOR, this duty will generally be undertaken by the Corporate Health and Safety Team in accordance with the Council's Accident Reporting Arrangement Guidelines.

Additional Information/Guidance

- Council Policy HS5 Reporting of Injuries, Diseases and Dangerous Occurrences
- Council Document Accident Reporting Arrangement Guidelines
- Council Document HS5(B) Guidance to the Completion of the Incident/Accident Investigation and Injury Record Form HS5(A)
- RIDDOR HSE Guidance

Legionella

Legionnaires' disease is a potentially fatal type of pneumonia, which is contracted by inhaling tiny airborne droplets or particles containing viable Legionella bacteria. Although healthy individuals may develop Legionnaires' disease, the elderly, smokers, alcoholics, and those with cancer, diabetes or chronic respiratory or kidney disease would be more at risk. Legionella bacteria are common and can be found in water systems, wet air conditioning plant, whirlpool baths and hydrotherapy baths.

Corporate Maintenance have undertaken Legionella Risk Assessments of the water systems within Council premises and developed site specific Legionella Site Log Books.

The site manager will follow the Legionella Risk Assessment/Site Log Book and will:

- keep the Log Book updated and readily available and use it to manage and control the water systems in the building;
- carry out the monthly temperature monitoring as instructed in the Log Book;
- carry out weekly flushing of any low-use water outlets as instructed in the Log Book and record actions accordingly; and,
- record the findings and report any failings to the Legionella Team for investigation/rectification.

If your premise has not received a Legionella Risk Assessment/Site Log Book, or you as the site manager have not received training/instruction regarding your responsibilities, please contact Corporate Maintenance.

Additional Information/Guidance

- Council Policy HS27 Control of Legionella
- Site Legionella Risk Assessment/Log Book (contact Corporate Maintenance for a copy)
- Council Document Legionella Prevention Instructions for routine water testing (contact Corporate Maintenance for a copy)
- HSE INDG458 Legionnaires' disease A brief guide for dutyholders

Moving and Handling

There are always occasions when employees working in a leisure centre will need to move equipment, furniture, boxes, etc., and occasions where they may need to move or assist members of the public who have injured themselves or become unwell whilst using the facilities in the centre. It is therefore essential that before carrying out these tasks, a risk assessment is undertaken that considers the factors below:

- avoid hazardous manual handling operations where reasonably practicable:
 - o is the job necessary?
 - o can it be done in a different way?
 - o can it be mechanised?
- assess any hazardous manual handling operations that cannot be avoided;
- reduce the risk of injury as far as is reasonably practicable:
 - o add specialist sliders or wheels to furniture that has to be moved;
 - o provide sack trucks or trolleys;
 - spread moving and handling tasks throughout the day.

 ensure employees have received suitable and sufficient training in both moving and handling techniques, and in the safe use of any moving and handling equipment they might be expected to use.

The most useful assessments are set out in a simple format so that it is possible to quickly assimilate what equipment, techniques and numbers of employees are required to carry out the task safely. Simple tasks only require simple assessments, e.g. dividing large boxes into smaller loads. More complex tasks will require detailed assessments and will need to be recorded. In some instances generic assessments are acceptable. However, all assessments should consider the task, the load, the working environment and the individual's capabilities.

Clothing, footwear and protective equipment are other factors that have a direct impact on movement and the ability to adopt the correct posture while moving and handling. They should allow employees to perform a full range of unrestricted movements.

Additional Information/Guidance

- Council Policy HS4 Manual Handling
- Manual handling HSE Guidance

Passenger Lifts and Lifting Equipment

All passenger lifts and lifting equipment used in the workplace are subject to the requirements of the Lifting Operations and Lifting Equipment Regulations (LOLER) and must be thoroughly examined at regular intervals by competent persons. Passenger lifts and other lifting equipment that are used to lift/transport people, including pool hoists, must be examined at least every six months. As well as the lift, the inspection/maintenance programme should include any release mechanism, alarm and communication device installed.

Corporate Maintenance have contracts in place for the examination and maintenance of passenger lifts, and the site manager should consult and cooperate with them, the lift manufacturer and/or the lift servicing/maintenance company regarding matters concerning the lift.

However the site manager is responsible for arranging the inspection/maintenance of pool hoists, etc., and the site manager must ensure that these examinations are undertaken and that appropriate records are kept. The site manager should also ensure that employees undertake a basic visual check of all lifting equipment prior to each use.

For passenger lifts, site managers are also responsible for ensuring that:

- notices are appropriately displayed instructing that the lift is not to be used in the event of a fire (unless it has been designed as a fire evacuation lift);
- sufficient people are designated and suitably trained to act as 'responsible persons' in the event of a lift breakdown:
- appropriate procedures are in place for responsible persons to follow in the event the lift fails, trapping someone inside it;
- notices are prominently displayed in/on/adjacent to the lift giving:
 - o the names and contact details of the responsible persons;
 - o clear instructions on how to isolate the electrical supply to the lift;
 - details of where any access panel and emergency manual lift door release keys are located.
- only trained and competent individuals have access to lift machinery, and that unauthorised access to the manual cranking mechanism/lift electronics, etc. is prevented;
- notices are displayed inside the lift explaining what to do in an emergency;
- any emergency telephone, bell or other device, fitted in the lift for summoning help is functioning correctly and can be heard where assistance is available; and,
- emergency operating procedures are periodically tested.

Additional Information/Guidance

- HSE INDG339 Thorough examination and testing of lifts simple guidance for lift owners
- Lifting Equipment HSE Guidance

Play Equipment

Play equipment is commonplace in many of the Council's leisure centres. Play equipment helps children develop physical coordination, strength and flexibility, as well as providing recreation and enjoyment.

Children will inevitably have accidents on play equipment, it is part of their natural learning and development process, but leisure centres must minimise the risks by ensuring that play equipment meets the relevant British Standards and, where appropriate, is installed and maintained by competent contractors.

The site manager must ensure that all inflatable play equipment, such as bouncy castles, meets with the requirements of BS EN 14960, and is regularly inspected and tested by a competent person to the recognised standard. Such inspections are usually carried out annually.

All inflatable play equipment must be visually checked prior to each use and removed from use immediately upon any fault being detected.

The site manager must ensure the correct operation (pressure, position, anchorage, location of blower, etc.) of inflatable play equipment, and that employees carrying out the operation of the equipment are suitably trained and competent.

Inflatable play equipment must not be used outdoors.

Steps must be taken to ensure that all play equipment is used in accordance with manufacturers' guidance, and that children using inflatable play equipment are supervised at all times by a responsible adult. Overall responsibility for supervision lies with leisure centre employees.

On no account must centre users be permitted to bring in their own inflatable play equipment.

Additional Information/Guidance

- Pertexa Inflatable Play Accreditation (PIPA)
- Play safety the Royal Society for the Prevention of Accidents (ROSPA)

Reception Areas

Reception areas can play an important role within Council leisure centres as they are areas where employees and members of the public interact.

Where possible, it is important that the reception area is designed in such a way and/or is fitted with security measures that prevents unauthorised access by visitors to the rest of the building. The design of the area should be such that it affords employees a means of removing themselves from any violent situation, should one occur.

It is equally important that, where necessary, the reception area is fitted with a panic alarm or another means of summoning assistance in the event of an emergency. Procedures should be developed for employees to follow in the event of the alarm sounding, and all employees must be made aware of these procedures.

- Council Policy HS13 Violence at Work
- Council Document HS(V1) Violence at Work Incident Report Form

Rest Centres

Certain leisure centres have been nominated for use as Rest Centres to accommodate people who could be evacuated from their homes as a result of an emergency, such as a flood or a major gas release/explosion event.

A County Borough Emergency Plan has been developed by the Council's Emergency Planning Unit and contains details of roles and responsibilities, resources required and procedures to be followed in the event of such emergencies.

The site manager is likely to be responsible for coordinating the activities within their centre, so he/she, together with any other nominated employees, should familiarise themselves with the requirements of the plan to ensure they are adequately prepared to enable a smooth implementation if required.

Additional Information/Guidance

Contact the Council's Emergency Planning Unit

Site Security

Crime does sometimes occur in public buildings and usually involves the 'opportunist' theft of property from unlocked or unattended offices/rooms, but it can occasionally involve physical or non-physical violence against employees. By ensuring that security, like safety, is non-negotiable, opportunity for crime can be substantially reduced. The site manager is responsible for ensuring that security for the site is effective and sustained at an appropriate level.

The site manager should undertake a risk assessment with regards to site security and implement control measures proportionate to the risks identified.

Procedures should be developed for locking and unlocking the building(s) and for receiving and supervising visitors, including employees from other Council premises and contractors etc., and, where assessed as necessary, CCTV and magnetic swipe/proximity card access systems installed. All procedures and systems should be periodically reviewed to assess their efficiency.

All site-based employees should be made aware of security procedures and informed of their responsibility to follow them. Steps should be taken to monitor employee compliance with those procedures.

In addition, the site manager is responsible for ensuring that:

- all areas such as offices, staff rest rooms, etc. are secured against access by unauthorised persons;
- all employees are provided with a locker or room in which to store their personal belongings and non-work clothing whilst on duty, and that any such room is kept locked at all times when not in use;
- plant rooms are kept securely locked at all times when not in use and are only accessed by authorised persons;
- pool halls are never left unattended when the pool is in use, and all access points are secured when the pool hall is unattended;
- equipment stores are secured against unauthorised access; and,
- centre users are not permitted to access fitness suites without fitness staff being present.

Additional Information/Guidance

- Council Policy HS13 Violence at Work
- Council Document HS(V1) Violence at Work Incident Report Form

Slips, Trips and Falls

Most slips occur when the flooring or ground is wet or contaminated. Most trips are due to poor housekeeping. These types of accidents are seen by many as inevitable and many people do not take them seriously. However, the statistics prove that slip, trip and fall accidents cost employers and the NHS millions of pounds each year, notwithstanding the pain and suffering of those injured.

The solutions are often simple and cost effective. A suitable assessment of the risks should identify the necessary control measures. For example:

Internal Areas

- floor surfaces should be kept free from obstructions and holes, and defects repaired promptly, particularly those on staircases;
- handrails should be fitted to staircases;
- staircases should be maintained in a safe condition, kept free of obstructions and well lit; and
- spillages should be cleaned up immediately.

External Areas

- steps and paths in outdoor areas should be kept in good condition and free from obstructions that could lead to slips or trips;
- changes in surface levels, such as on ramps and steps, should be clearly marked and lighting should be suitable and sufficient; and,
- steps should have a suitable handrail, and paths that are used during the hours of darkness should be provided with outdoor lighting.

During the winter months it is likely that the risk of slips, trips and falls will increase. Arrangements should be developed to ensure that the increased risk is managed appropriately. For example:

- undertake a pre-winter risk assessment/inspection of pipes, guttering, drainage channels, traffic routes, etc. to ensure leaks are identified and repaired before the onset of winter;
- order supplies of salt/grit, and develop procedures to ensure adequate stocks are maintained;
- prioritise pedestrian and vehicle routes for gritting; and,
- agree the timing and frequency of gritting.

Additional Information/Guidance

- Council Policy HS12 Workplace Health, Safety and Welfare
- Council Policy HS2 Use of Personal Protective Equipment (PPE)
- Council Document A Health and Safety Guide to Preventing Slips and Trips
- Council Document Snow and Ice Management A Guide for Site Managers and Head Teachers
- HSE L4 Workplace Health, Safety and Welfare Approved Code of Practice and quidance
- HSE INDG225 Preventing slips and trips at work A brief guide

Smoking

The Smoke-free Premises and Vehicles (Wales) Regulations prohibit smoking in enclosed or substantially enclosed public places, including workplaces. There is no obligation on employers to provide designated areas where employees can smoke. However, if designated smoking areas are provided, they should be located outside the building and away from doorways, windows and pedestrian routes. Arrangements must be made to remove all smoking debris.

'No smoking' signs must be placed in prominent positions at or near each entrance, so that people entering can see them.

Please note that the Council's 'Smoking in the Workplace' Policy imposes restrictions on smoking over and above those required by the aforementioned legislation. For example:

- employees can only smoke in their own time;
- the restrictions on smoking apply equally to both tobacco products and e-cigarettes; and,
- employees or visitors are not permitted to charge e-cigarettes in the workplace and/or in vehicles owned, leased, hired or rented by the Council.

Additional Information/Guidance

- Council Policy HS18 Smoking in the Workplace
- Smoking Welsh Government Guidance

Traffic Management

Every year about 70 people are killed and 2500 seriously injured in accidents involving vehicles in the workplace. Being struck or run over by moving vehicles are the most common causes of these accidents. Although the likelihood of being struck by a vehicle on a leisure centre site is low, the potential still exists.

Vehicles likely to be encountered on a leisure centre site include cars, vans, refuse/recycling vehicles, delivery vehicles, etc. Additionally, there may be occasions where building or refurbishment works may impact on the regular traffic management arrangements on site.

It is therefore essential that a risk assessment is undertaken to identify the potential hazards and to ensure that appropriate control measures are adopted.

The risk assessment should take into account issues such as the type of vehicles accessing the grounds, reversing vehicles, access for emergency vehicles, parking, pedestrian routes, centre users, vulnerable visitors, unsecured gates, etc. Control measures could include speed limits, adequate lighting, separate access/egress for pedestrians and vehicles, clearly marked and/or designated parking bays, assistance for reversing vehicles, close supervision of visitors, one-way systems, restricting times of access for vehicles, etc.

- Council Document Managing Traffic Safety on Council Premises Guidance for Managers
- HSE INDG199 Workplace Transport Safety A brief guide

Training

Within leisure centres, many of the activities pursued by centre users carry their own inherent risks of injury, so it is essential that leisure centre employees are suitably qualified and trained to supervise and monitor the safe execution of those activities. Training is also an important way of achieving health and safety compliance by helping to convert information into safe working practices.

Site managers are responsible for ensuring that all employees, including management, receive training appropriate to the work they undertake, including refresher training as necessary, and that suitable records are kept.

In a leisure centre environment, training could include, for example:

- site-specific induction;
- fire safety procedures;
- use of display screen equipment (DSE) and relevant software programmes;
- safe use of equipment;
- moving and handling;
- first aid, including any additional training determined as necessary in the first aid needs assessment;
- pool safety;
- safe operating procedures, i.e. Normal Operating Plan (NOP) and Emergency Action Plan (EAP);
- incident/accident reporting procedures;
- safe handling/use of substances (COSHH);
- correct use of personal protective equipment (PPE);
- risk awareness; and,
- approved qualifications as appropriate for specific activities, e.g. all pool staff are required to hold a current national Pool Lifeguard Qualification.

Also, in premises that are licensed to sell alcohol, appropriate training must be provided for the Designated Premises Supervisor in accordance with the Licensing Act 2003.

- HSE HSG179 Health and safety in swimming pools
- Health and Safety Training HSE Guidance
- Health and Safety Leisure HSE Guidance

Violence and Aggression

The Council recognises that violence/aggression towards employees at work can be a source of injury and distress. The term violence/aggression covers a wide range of incidents, not all of which result in physical injury, for example, verbal abuse.

Section 2 of the Health and Safety at Work etc. Act 1974 places a general duty on employers to ensure the health, safety and welfare of its employees, and this duty extends to protecting its employees from violence/aggression.

In response to this duty, the Council has developed Health and Safety Policy HS13 – Violence at Work to assist managers to implement appropriate controls in order to protect employees against violence/aggression whilst at work.

The site manager should develop procedures detailing the actions employees must take in the event they are confronted by a violent/aggressive person during the course of their duties.

Following an incident, the site manager should meet with the employee involved to discuss what happened and to offer counselling according to the individual's needs. This process of debriefing may have two functions: to establish details of the event and to provide emotional help. It is sometimes appropriate to supplement debriefing by confidential counselling.

Employee morale and confidence may be improved to see that there is a genuine commitment from employers to pursue prosecution in cases of serious assault. Violence/aggression must not be accepted as an unavoidable occupational hazard, and employees should be encouraged to record/report all occurrences of aggressive and violent behaviour.

- Council Policy HS13 Violence at Work
- Council Document HS(V1) Violence at Work Incident Report Form
- Violence at Work HSE Guidance

Visitors

Apart from members of the public accessing a leisure centre to use the facilities, visitors could include contractors and other visiting Council employees. To protect visitors from harm, it will be necessary to know that they are on site.

The simplest way of recording visitors' presence is by using a register and/or issuing a visitor's badge. Where practical, visitors must sign in and out indicating who they are visiting, the time they arrived and the time they leave.

Where necessary/practical, visitors must be informed of the risks to which they may be exposed whilst at the centre and of any emergency arrangements, including the location of assembly points. Where an emergency arises, measures must be taken by the responsible person to ensure the visitor is accompanied to a place of safety. The responsible person may not necessarily be the site manager, but is likely to be the person who the visitor is meeting. Adequate supervision must be maintained whilst the visitor is on site.

Where disabled persons access the site, the responsible person must ensure, where necessary, that personal emergency evacuation plans (PEEPs) are developed for these individuals (See Fire Safety).

Additional Information/Guidance

- Council Policy HS15 Visitors in the Workplace
- Council Document Health & Safety Guidance Sheet Writing Personal Emergency Evacuation Plans (PEEPs)

Water Temperatures and Hot Surfaces

Hot water can be a real danger, especially to young children and those with certain disabilities, because they may not be able to react appropriately or quickly enough to prevent injury, so consequently the risk of burns and scalds is high. Incidents resulting in serious injuries and even fatalities can occur, particularly involving bathing/showering facilities, and therefore any such facilities in the leisure centre must be fitted with thermostatic mixing valves (TMVs).

TMVs should be set to limit the temperature at the outlet to 43°C for baths and 41°C for showers and wash hand basins. It is essential that during 'whole-body' immersion, water temperatures do not exceed 43°C and 41°C respectively. The site manager must ensure that regular checks of water temperatures are undertaken by suitably trained staff to ensure the TMVs are working correctly.

Injuries can also occur from contact with hot pipes or radiators due to the high temperatures of circulating water in heating and hot water systems. There is a risk of someone sustaining a burn from such a hot surface if the surface temperature should exceed 43°C.

It is likely that radiators and associated pipework in high risk areas in leisure centres have already been fitted with TMVs and/or guards to prevent such incidents occurring. However, there may still be areas, such as areas accessed by staff only, which have exposed radiators and pipework. These areas should be identified and risk assessed and measures implemented if determined necessary. Additionally, when refurbishment/maintenance work takes place and there is a need to remove any TMV and/or guard, the site manager must ensure that appropriate measures are adopted for the duration of the work and that the TMV/guard is replaced on completion.

Additional Information/Guidance

- Council Document Monitoring of Hot Water Temperatures (The prevention of scalds and burns to vulnerable service users)
- Managing the risks from hot water and surfaces in health and social care HSE Guidance
- Recommended Code of Practice for Safe Water Temperatures Thermostatic Mixing Valve Manufacturers Association (TMVA)

Work Equipment

The Provision and Use of Work Equipment Regulations (PUWER) require the risk to people's health and safety from equipment that is used at work be prevented or controlled. Generally, any equipment which is used at work is covered by PUWER. Work equipment in a leisure centre environment includes items such as fitness apparatus, stepladders, low level scaffolding, trolleys and photocopiers.

Work equipment provided must meet the requirements of PUWER, and in doing so it must be:

- suitable for use, and for the purpose and conditions in which it is used;
- maintained in a safe condition; and,
- in certain circumstances, inspected to ensure that it is, and continues to be, safe for use.

Any inspection/maintenance must be carried out by a competent person and records kept. Where appropriate, employees will be expected to undertake visual inspections of equipment before use, and report to the site manager any defects noted.

Risks created by the use of the equipment must be assessed, and eliminated where possible or controlled.

Employees using work equipment must receive adequate training, instruction and information for the equipment they are using.

Equipment must be stored in a lockable store room that is not accessible to members of the public. Stored items should be arranged in such a way so as to be easily retrievable and to not tip over or fall onto anyone removing or adding items.

Additional Information/Guidance

- Council Policy HS21 Work Equipment
- Work Equipment HSE Guidance

Work at Height

Every year there are a number of deaths and thousands of injuries due to falls from height in the workplace.

Most major injuries are caused by 'low' falls i.e. below two metres, and involve stairs, falls from desks/chairs (while putting up displays etc.), from stools while closing windows/storing items, etc.

However, falls also occur from greater heights, such as from ladders, platforms, roofs, etc., and from ladders/stepladders whilst carrying out repair and maintenance work and where the risk of serious injury and/or fatalities is increased.

The Work at Height Regulations require that:

- where possible, work at height should be eliminated, e.g. carrying out the work from ground level, or using long-handled poles to clean windows, for example;
- all work at height is properly planned and organised;
- all work at height takes account of weather conditions that could endanger health and safety;
- those involved in work at height are trained and competent;
- the place where work at height is done is safe;
- equipment for work at height is appropriately inspected, with records kept;
- the risks from fragile surfaces are properly controlled; and,
- the risks from falling objects are properly controlled.

Any work at height that is necessary needs to be properly planned and organised:

- undertake a detailed risk assessment where significant factors are present, such as appreciable height, bulky loads, lone working, inclement weather, fragile surfaces, etc.;
- ensure you have the right access equipment for the job consideration should be given to hiring suitable equipment for specific jobs, e.g. mobile scaffold towers;
- ensure access equipment, such as a ladder, tower, etc. is visually inspected before each use, and more formally on a monthly basis with details recorded;
- ensure the place of work is safe;
- ensure employees are fully trained and competent to use any work at height equipment;
- ensure the risks from falling objects are considered and controlled; and,
- for low-level access, kick step type stools and properly designed low steps with handrails should be considered.

Additional Information/Guidance

- Council Document Health & Safety Employee Information Sheet No 1 Safe Use of Ladders and Stepladders
- Work at Height HSE Guidance

Young Workers

The Management of Health and Safety at Work Regulations require that young persons (those under 18 years of age) should not be employed unless there has been a specific risk assessment undertaken for them, taking into account:

- the inexperience, immaturity and lack of awareness of risks of young people;
- the workplace and equipment;
- the nature and degree of exposure to harm;
- organisation of processes and activities; and,
- training.

The site manager is responsible for ensuring that if any young people are employed, such risk assessments are undertaken and any necessary control measures are identified and implemented.

- Council Policy HS6 Management of Health and Safety at Work
- Young People at Work HSE Guidance

References

Various references have been made in this document under 'Additional Information/Guidance'.

Where references have been made to HSE guidance and/or documents, these can be found by searching the HSE website:

https://www.hse.gov.uk/

Where reference has been made to a document produced by HM Government or guidance provided by the UK Government, this can be found by searching the UK Government website:

https://www.gov.uk/

Where references have been made to Welsh Government guidance, this can be found by searching the Welsh Government website:

https://gov.wales/

Where references have been made to contacting Corporate Estates/Maintenance, this can be done via telephone number 01443 281155

Where reference has made to Council documents (other than when it is referred to contacting Corporate Estates for a copy), including schemes and policies, these can be found on *Inform* and/or the *RCT Source* and/or by contacting the Corporate Health and Safety Team via telephone number 01443 425531 or by emailing:

HealthandSafetyTeam@rctcbc.gov.uk

Where reference has been made to contacting the Council's Emergency Planning Unit, this can be done by emailing:

Emergency.Planning@rctcbc.gov.uk

Where reference has been made to Pertexa Inflatable Play Accreditation (PIPA) guidance, this can be found by searching the website:

https://www.pipa.org.uk/

Where reference has been made to guidance on Play safety by the Royal Society for the Prevention of Accidents (ROSPA), this can be found by searching the ROSPA website:

https://www.rospa.com/play-safety

Where reference has been made to the Recommended Code of Practice for Safe Water Temperatures, this can be found by searching for this document on the google website:

https://www.google.co.uk/?gws_rd=ssl#spf=1610548695625

Mae croeso i chi gyfathrebu â ni yn y Gymraeg / You are welcome to communicate with us in Welsh

Self-Audit/Inspection Checklists

(To be completed by the site/building manager to direct their attention to areas that require regular examination. A 'No' answer will require action to be taken.

Should any issue not apply at a particular leisure centre,

'N/A' can be entered in the 'Comments/Action Required' column.

The checklists should be completed at least annually, but on a more frequent basis if Leisure Services requirements/management necessitate it.)

Topic	Yes	No	Comments/Action Required			
Policies and Procedures						
Have you access to all the current Corporate H&S Policies?						
Have you access to all current H&S Guidance (available on Inform / the RCT Source / from the Corporate H&S Team)?						
Have you on display the completed Health and Safety Law Poster?						
Asbestos						
Have you a current Asbestos Register and Management Plan for your premises?						
Have you received training / instruction in its use, including the emergency arrangements?						
Do you inform all contractors / maintenance staff / surveyors of the requirement to read and sign the register?						
Do you inform everyone who may work near asbestos of its presence?						
Have you arrangements in place that when you are not available a competent member of staff manages this process?						
Boiler Rooms						
Do you liaise with Corporate Maintenance to ensure boilers are serviced when due?						
Do you contact Corporate Maintenance over any operating problems with boilers?						
Do you ensure boiler rooms are kept free from the storage of combustible materials / flammable substances?						
Do you ensure that, when not in use, boiler rooms are kept locked shut and are signposted to that effect?						

Topic	Yes	No	Comments/Action Required			
Boiler Rooms (continued)						
Do you ensure that, where applicable, wood pellet stores are only accessed by competent / trained personnel (usually specialist contractors or engineers) and are subject to a permit to work system?						
Communication	Communication					
Are all site-based employees made aware of site safety arrangements?						
Are notice / information boards kept up to date?						
Are meetings with any other occupiers held regularly?						
Has Corporate Estates been provided with current site contact information?						
Control of Contractors						
Have you arrangements in place to risk-assess how building / maintenance / refurbishment works will affect the safety at the premises?						
Are Corporate Maintenance consulted and involved before and during construction / maintenance / refurbishment works?						
Have you identified in-house personnel who are points of contact for contractors and visiting workers?						
Do you have arrangements in place to exchange information regarding hazards and risks with the contractors?						
Do you have arrangements in place to regularly communicate and meet with contractors?						

Topic	Yes	No	Comments/Action Required
Control of Contractors (continued)		
Are arrangements in place to ensure all site-based employees and visitors are made aware of hazards and risks associated with the contractor's work?			
Control of Substances Hazardous	to Hea	alth (C	OSHH)
Is there an inventory of all hazardous substances used / stored on site?			
Have appropriate COSHH assessments been undertaken?			
Are hazardous substances stored safely away from vulnerable people / visitors?			
Are arrangements in place for liaising with cleaner's / caretaker's line managers?			
Are arrangements in place to liaise with contractors regarding hazardous substances?			
Have all relevant employees been suitably trained concerning safe methods of work?			
Has suitable personal protective equipment been issued, and employees trained in its correct use?			
Are procedures for dealing with spillages of hazardous substances in place?			
Are new employees trained before using hazardous substances?			

Topic	Yes	No	Comments/Action Required
Driving on Council Business			
Do you ensure that vehicles owned, leased and hired by employees that are used for work purposes have current MOT certificates, that employees have valid driving licences and insurance, and that relevant details are entered into the Envoy Expenses System? Do you ensure that driving activities are risk assessed and any necessary control measures implemented?			
Do you ensure that employees are made aware of their responsibilities when driving on Council business? Do you ensure that employees are made aware of relevant Council Policies and guidance?			
Electricity	L		
Have the electrical systems been checked by competent persons? Are appliances in good condition?			
Are plugs, sockets and leads in good condition? Are electrical leads prevented from trailing across floors? Are there enough sockets (i.e. sockets not overloaded)? Are RCDs used where required?			
Are regular visual checks of equipment carried out? Do only competent people check and maintain equipment? Are employees trained in the safe use of equipment? Are there mechanisms in place to safely deal with faulty equipment?			

Topic	Yes	No	Comments/Action Required		
Fire Safety					
Refer to the rear of the <i>Riskmonitor</i> fire safety risk assessment folder for annual fire safety self-audit					
First Aid					
Has a first aid needs risk assessment been carried out to determine the number of first aiders and appointed persons and the level of first aid equipment required? Where required, are all shifts covered by suitable numbers of first aiders and appointed persons? Are notices displayed detailing the location of the first aid provision on site, including the identity and location of the first aider(s) and / or appointed person(s)? Are all first aid kits clearly marked?					
and regularly checked and replenished when necessary?					
General Working Environment					
Are floor surfaces suitable, flat, free from trip hazards and properly maintained?					
Have you arrangements for cleaning up spillages? Are carpets in good condition?					
Are stairs well lit?					
Is the stair covering in good condition and clean? Are stairs free from obstructions?					
Are lighting levels sufficient, including those in corridors and stairs?					

Topic	Yes	No	Comments/Action Required
General Working Environment (co	ntinue	d)	
Is there sufficient ventilation?			
Is glazing in good condition?			
Are window restrictors in place, where required?			
Are steps and paths in the outdoor areas kept in good condition and free from obstructions that could lead to tripping hazards?			
Do any steps have a suitable handrail(s)?			
Are steps, paths used in the hours of darkness provided with lighting?			
Have safe systems of work been developed for snow clearance and gritting activities, and is suitable PPE made available?			
Do you carry out a pre-winter inspection of pipes, guttering, traffic routes, etc., to identify possible hazardous areas and prioritise routes for gritting?			
Incidents/Accidents			
Are all incidents and accidents investigated and reported appropriately within set timescales and in accordance with the Council's Accident Reporting Arrangement Guidelines?			
Are records kept at the premise of all incidents and accidents?			
Are incidents / accidents reviewed to identify trends?			
Legionella			
Have you a Legionella Risk Assessment / Site Log Book?			
Have you received training / instruction regarding your responsibilities?			

Topic	Yes	No	Comments/Action Required
Legionella (continued)			
Do you undertake weekly flushing of low-use water outlets as instructed in the Legionella Risk Assessment / Site Log Book? Do you carry out monthly water temperature checks as instructed			
in the Legionella Risk Assessment / Site Log Book?			
Moving and Handling			
Is moving and handling avoided where possible? Have all manual handling tasks been assessed and preventative			
measures implemented? Do assessments cover the load, work method, workplace, working environment and individual capability?			
Are appropriate lifting and handling aids available and used?			
Are employees trained in use of equipment and handling techniques, as appropriate?			
Passenger Lifts and Lifting Equip	ment		
Are all passenger lifts maintained and inspected in accordance with set contract (contact Corporate Maintenance)?			
Is there signage outside the lift indicating that it must not be used in the event of a fire?			
Are there emergency procedures in place if the lift fails and people are trapped?			
Are there notices inside the lift stating what to do in the event of an emergency?			
If fitted, are checks made on the emergency telephone, bell or other device to call for assistance?			

Topic	Yes	No	Comments/Action Required			
Passenger Lifts and Lifting Equipment (continued)						
Are drills carried out periodically to test the efficiency of the emergency operating procedures?						
Is any pool hoist / other lifting equipment thoroughly examined at appropriate intervals and suitable records kept in accordance with LOLER?						
Do employees undertake a basic visual check of all lifting equipment prior to each use?						
Play Equipment						
Does all play equipment at the centre meet relevant British standards and, where appropriate, is installed and maintained by competent contractors? Does all inflatable play equipment meet the requirements of BS EN 14960 and is regularly inspected and tested by a competent person to the recognised standard? Is all inflatable play equipment visually checked prior to each use and immediately removed from use upon any fault being detected? Is it ensured that inflatable play equipment is operated correctly, and that employees carrying out the operation of the equipment are suitably trained and competent?						
Is it ensured that children using inflatable play equipment are supervised at all times by a responsible adult? Is it ensured that inflatable play equipment is not used outdoors, and that centre users do not bring their own inflatable play equipment into the centre?						

Topic	Yes	No	Comments/Action Required
Play Equipment (continued)			
Is it ensured that all play equipment is used in accordance with manufacturers' guidance?			
Reception Areas			
Is the reception area designed in such a way and / or provided with security measures that prevents access by non-employees to unauthorised areas of the building? Has the area been designed to allow employees to leave safely if they feel threatened? Where necessary, is there an alarm or another means for employees to summons assistance in the event of an emergency? Are procedures in place for employees to follow in the event such assistance is necessary?			
Are alarms / procedures regularly tested?			
Rest Centres			
If the leisure centre has been nominated for use as a rest centre in an emergency, have you ensured that you, and any other nominated employees, are aware of your / their expected roles and responsibilities?			
Site Security			
Has a suitable risk assessment of security needs been undertaken, and are periodic reviews carried out?			
Are there procedures in place for locking / unlocking the premises?			
Are there procedures in place for receiving and supervising visitors?			

Topic	Yes	No	Comments/Action Required
Site Security (continued)			
Have all site-based employees been informed of these procedures, and is compliance with			
them monitored? Are areas such as offices, staff rest rooms, etc. secured against access			
by unauthorised persons? Are all employees provided with a locker or room in which to store their personal belongings and nonwork clothing whilst on duty, and is any such room kept locked at all times when not in use?			
Are plant rooms kept securely locked at all times when not in use and is it ensured that they are only accessed by authorised persons?			
Is it ensured that pool halls are never left unattended when not in use, and that all access points are secured when the pool hall is unattended?			
Are equipment stores secured against unauthorised access?			
Is it ensured that centre users are not permitted to access fitness suites without fitness staff being present?			
Slips, Trips and Falls			
Internal Areas Are floors in good condition?			
Are pedestrian routes free from obstruction and trip hazards? Are changes to surface levels			
clearly marked? Are work areas kept clear of trailing cables and other trip hazards?			
Are pedestrian routes appropriately and adequately lit?			

Topic	Yes	No	Comments/Action Required
Slips, Trips and Falls (continued)			
External Areas			
Are all steps and pathways in good			
condition and free from			
obstructions?			
Are suitable handrails in place for			
steps?			
Is there lighting for paths used after dark?			
Are procedures in place for			
clearing snow and gritting			
pedestrian / traffic routes?			
Have pedestrian / traffic routes			
been prioritised for clearing /			
gritting?			
Have sufficient supplies of salt / grit been ordered?			
Has suitable training and			
instruction been provided to			
relevant staff?			
Smoking			
Are appropriate 'No Smoking' signs			
suitably displayed?			
If provided, are designated			
smoking areas located externally			
and away from doors and			
windows?			
Have arrangements been made to			
remove all smoking debris?			
Have all site-based employees and others been informed of the			
restrictions on the use of both			
tobacco products and e-cigarettes?			
Are procedures in place to monitor			
compliance?			
Traffic Management			
Has a Traffic Management Risk			
Assessment been undertaken and			
control measures implemented?			
Are there procedures in place to			
monitor compliance with site traffic			
controls?			

Topic	Yes	No	Comments/Action Required
Traffic Management (continued)	Ι	I	
Where possible, is the need for vehicle reversing manoeuvres			
eliminated or, where not possible,			
suitably controlled?			
Where possible, are pedestrians			
segregated from vehicles?			
Is the car park adequately lit?			
Is all relevant signage clear and			
visible?			
Training			
Have you and all centre employees			
received training appropriate to the work you / they undertake,			
including any approved			
qualifications for specific activities?			
Are all employees aware of safe			
operating procedures, i.e. Normal			
Operating Plan (NOP) and Emergency Action Plan (EAP)?			
Where applicable, has the			
Designated Premises Supervisor			
been provided with appropriate			
training in accordance with the			
Licensing Act 2003? Are suitable records kept of			
employee training?			
Violence and Aggression			
Have you developed procedures			
detailing the actions employees			
must take in the event they are confronted by a violent / aggressive			
person during the course of their			
duties?			
Have you made employees aware			
of the procedures?			
Following an incident, does the site manager meet with the employee			
involved to discuss what happened			
and to offer counselling according			
to the individual's needs?			

Topic	Yes	No	Comments/Action Required
Visitors			
Have you arrangements in place to account for all visitors?			
Are steps taken to inform visitors of			
any known risk? Do you inform visitors of the fire			
evacuation procedures? Have you 'Personal Emergency Evacuation Plans' (PEEPs) in place for disabled visitors?			
Water Temperatures and Hot Surfa	aces		
Have any bathing / showering facilities been fitted with thermostatic mixing valves (TMVs) to limit the temperatures at outlets to 43°C for baths and 41°C for showers and wash hand basins? Do you ensure that that regular checks of water temperatures are undertaken by suitably trained staff to ensure the TMVs are working correctly? Have all areas where there is a risk of someone sustaining a burn from a hot surface, such as a pipe or a radiator, been identified and, where necessary, TMVs and / or guards fitted to prevent such an incident			
occurring? Is it ensured that if any TMV / guard is removed during refurbishment/maintenance work, appropriate measures are adopted for the duration of the work and the TMV / guard is replaced on completion?			
Work Equipment			
Is the equipment in good condition?			
Is the equipment inspected in accordance with the relevant legislation?			

Topic	Yes	No	Comments/Action Required
Work Equipment (continued)			
Are appropriate service / inspection records maintained? Have suitable and sufficient risk assessments been carried out? Have employees received appropriate training? Are records kept of employee training?			
Is equipment stored in a lockable store room that is not accessible to members of the public? Is stored equipment arranged in such a way so as to be easily retrievable and to not tip over or fall onto anyone removing or adding items?			
Work at Height			
When appropriate, do you carry out a detailed risk assessment of the proposed work? Are weather conditions that could endanger health and safety taken into consideration?			
Is work at height eliminated where possible by using other means? Is all work at height properly planned and organised?			
Is anyone involved with work at height trained and competent in the use of any equipment to be utilised?			
Is the place where work at height is to be carried out safe? Do you have the right access			
equipment for the work? Is work at height equipment appropriately inspected and records kept? Are risks from any fragile surfaces			
properly controlled?			

Topic	Yes	No	Comments/Action Required
Work at Height (continued)			
Are the risks from falling objects properly controlled?			
Young Workers			
Is it ensured that a specific risk assessment is undertaken for any young workers before employing them?			
Is it ensured that any necessary control measures identified in the young persons risk assessment are implemented?			
Are any young persons provided with appropriate information, instruction, training and supervision?			